

SARAH ANNE MILLS

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Website and Portfolio: sarahannemae.com

SUMMARY:

Creative, motivated, and conscientious, with a strong work ethic and a passion for storytelling in any capacity. Gracious, intentional, and highly organized, with a dedication to integrity in both work and performance.

WORK EXPERIENCE:

Look Alike Character Performer

2024 — Present

Universal Studios — Orlando, FL

- Understand character identity well and continually maintain knowledge of the character's story and world to ensure a faithful portrayal that aligns with the character guests know and love
- Uphold character integrity with guests of all ages in all circumstances, making strong, personable guest connections

Front Desk Manager

2021 — Present

Breaking Barre — Oviedo, FL

- Promoted from Front Desk Associate/Customer Service Representative
- Collaborate with owner and team to create efficient daily operation procedures
- Authored Front Desk Associate Handbook and created email templates for all standard communications
- Interact positively with customers to increase brand loyalty and promote referrals
- Manage and organize scheduling of classes to inform both instructors and members of class times
- Solve problems on first attempt in time pressured situations and proactively prevent customer service breakdowns
- Respond to emails, answer phones, and handle walk-in visitors, providing information and promoting the studio
- Cross-trained to support multiple functions

Performer

2024

Disney Cruise Line – Celebration, FL

- Performed with high caliber 12 times a week, receiving excellent reviews from both management and guest comments
- Memorized multiple variations of show to prepare for contingencies, including technical difficulties and cast changes
- First performer since the show's opening to successfully execute the solo show contingency
- Engaged with guests on and off set to build genuine personal connections and make them feel valued
- Created and performed multiple lounge sets in collaboration with other musicians

Beta Reader for Novels

2018 — Present

- Read unreleased works and provide feedback and commentary on character development, plot, pacing, dialogue, and world-building, offering both objective analysis and personal insights
- Compare multiple versions of scenes and chapters and defend choices that make them heartfelt, personable, and strong
- Participate in brainstorming sessions with authors

Lead Performer

2020 — 2022

Orlando Family Stage – Orlando, FL

- Served as non-union deputy, acting as liaison between cast and theater management
- Learned and memorized the contents of full-length musical productions in under 2 weeks
- Performed up to 8 shows a week, maintaining vocal quality, blocking and choreography integrity during 3 month runs

Director of Elementary School Theater Education

2021 — 2022

The Master's Academy – Oviedo, FL

- Directed 2 full seasons of musical theatre productions, managing all aspects of onstage and backstage responsibilities
- Choreographed songs and taught choreography and music to 45+ children, including students who couldn't read music
- Supervised children, encouraging and building up groups of young performers

Educational Intern

January 2018

Dr. Phillips Center for the Performing Arts — Orlando, FL

- Shadowed the Director of Education and rotated through all departments, supporting staff members
- Provided administrative support, set-up facilities for educational classes, and took meeting notes

Young Adult Performance Coach

2018 – 2022

Self-Employed

- Taught acting methods through personal one-on-one training, leading to multiple awards/competition wins
- Provided encouragement, empathy and active listening, creating a safe space for students to take risks

Touring Performer

2018 – 2020

Winter Park Playhouse – Winter Park, FL

- Learned and memorized 2 performance tracks and the full contents of a show
- Performed multiple shows a day, maintaining performance integrity in between weeks of tour
- Supported team by participating in the set up and tear down of set and tech
- Engaged and interacted with children in the audience before and after performance

EDUCATION:

Bachelor of Applied Science in Business and Organizational Leadership (GPA 3.97)

August 2024

Valencia College – Orlando, FL

Earned Technical Certificates in Business Operations, Operations Support and Services, Entrepreneurship, and Business Specialist

PERSONAL INTERESTS:

Hand and Machine Embroidery
Reading

Tabletop Role Playing Games
Baking and Cooking